



PPG (RED & GREEN PRACTICE) PRIVACY NOTICE

How the PPG ensures the security of the personal information we hold about you

Who are we? The PPG is the group that represents the interests of patients registered with Red & Green Practice, based at the Waterside (Hythe) and Blackfield Health Centres. All patients who are registered with the Practice are potential members of the PPG. Patients may engage with the activities of the PPG at three levels:

- as an active volunteer, attending meetings and helping with activities
- as someone who is happy to be consulted about developments
- as someone who is only interested in receiving information

Engagement with the PPG depends on individuals providing the PPG with contact details that includes their name & email address, (or contact phone number, if they have no email address) which is then managed by the PPG steering Group.

The PPG collects this contact information, from Patients through the PPG website, (<https://www.ppg-healthaware.net>) through the use of information flyers asking patients to express interest in an event and also with the help of the Practice. It is important to understand that the PPG has no direct access to the personal information held on patients by Red & Green Practice, but the Practice supports the work of the PPG by using the SMS messaging system to invite patients to contact the PPG and express their interest in being involved in activities.

Why do we process your personal data? We use the personal data you provide to enable us to manage contact with the patients who have expressed an interest in engaging with the PPG.

Sharing your personal data: The PPG will never share your personal data with any other organisation.

How long do we keep your personal data? We will continue to keep your data until you ask for it to be removed from our membership list

Your rights and your personal data: You have the following rights with respect to your personal data:

- The right to request a copy of the details which we hold about you
- The right to request that we correct any details if they are inaccurate or out of date
- The right to request we erase your details where it is no longer necessary for us to retain such information
- The right, where there is a dispute in relation to the accuracy or processing of details, to request that a restriction is placed on further processing
- The right to object to the use of the details we hold about you, to inform you about activities and to have that processing stopped

Contact Details: You can contact the PPG about any of these issues through the use of the contact form on the PPG website: <https://www.ppg-healthaware.net>